Birthday month privileges for only individual Family Banking members from the Wealth level and above with an active account status, limited to 1 person/ 1 privilege

## Privilege period from 1 June 2025 - 31 May 2026

- 1. Get Bright & Nourish treatment for skin hydration and radiance, 1 time service (valued at 3,000 THB) Available at any branch of THE KLINIQUE.
- 2. Get Skin Lifting Royal Gua Sha treatment (60 minutes), 1 time service (valued at 1,900 THB) Available at Erb Spa, CentralWorld branch and Warehouse 30 branch.
- 3. Get an E-Coupon for 20% discount on service at Erb Spa, CentralWorld branch and Warehouse 30 branch.

## Privilege period from 7 November 2025 - 31 October 2026

4. Get a 20% discount on oil massage services of 90 minutes or longer at all Ojisan Relaxing Station branches

Remarks: Each customer will receive a total of 4 privileges (1 privilege per item/per person). Customers must claim and use the service within their birthday month only. If they do not claim and use the service within the specified period, it will be considered a forfeiture of the right (the right is non-transferable).

## Terms and Conditions

- 1. Only individual Family Banking members from the Wealth level and above with an active account status are eligible to receive a total of 4 birthday month privileges as follows:
  - o 1.1 Get Bright & Nourish treatment for skin hydration and radiance, 1 time service (valued at 3,000 THB) Available at any branch of THE KLINIQUE.
  - 1.2 Get Skin Lifting Royal Gua Sha treatment (60 minutes), 1 time service (valued at 1,900 THB) Available at Erb Spa, CentralWorld branch and Warehouse 30 branch.
  - o 1.3 Get an E-Coupon for 20% discount on service at Erb Spa, CentralWorld branch and Warehouse 30 branch.
  - o 1.4 Get a 20% discount on oil massage services of 90 minutes or longer at all Ojisan Relaxing Station branches
- 2. Limited to 1 person/ 1 privilege (each privilege includes a total of 4 privileges).
- 3. Customers must use LHB You application to claim the privilege.
- 4. Customers will receive the special privileges through the LHB You application on the 7th day of birthday month. Customers must claim the privilege through LHB You application (in "Reward"

- menu) only. Other channels cannot be used to claim the privilege. Additionally, the customer's mobile phone must support the system via Chrome browser version 113.0 or higher, or any other browser with a version equivalent to or higher than Chrome version 113.0. The phone must also run on iOS or Android operating systems released from 2018 onwards.
- 5. Customers must claim the privileges and use the services according to the specified conditions within the birthday month only. If the customer does not claim and uses the services within the specified period, it will be considered a forfeiture of the right. The bank reserves the right not to reinstate any benefits under any circumstances.
- 6. The bank reserves the right to allow only the eligible recipient to redeem this privilege. It cannot be given or transferred to another person under any circumstances.
- 7. To use the services at THE KLINIQUE, customers can present the privilege in LHB You application (in "Reward" menu) along with their ID card to THE KLINIQUE staff to verify their entitlement and redeem the privilege at any branch of THE KLINIQUE. Customers can check the list of THE KLINIQUE branches at www.theklinique.com
- 8. To use the services at Erb Spa, customers can present the privilege in LHB You application (in "Reward" menu) along with their ID card to Erb Spa staff to verify their entitlement and redeem the privilege at Erb Spa, CentralWorld branch and Warehouse 30 branch. Please make a reservation at least 3 business days in advance before using the service at 02-117-2266
- 9. To use services at Ojisan Relaxing Station, customers must show the code obtained from the LHB You app (under "Reward" menu) along with their ID card to Ojisan Relaxing Station staff. The privileges are valid at all Ojisan Relaxing Station branches. Customers can check the list of branches at <a href="https://www.ojisanrelaxing.com/">https://www.ojisanrelaxing.com/</a>
- 10. Customers must redeem the privilege through the link provided in the application by the bank only. Use of privileges via screenshots (captures) is not permitted under any circumstances.
- 11. This privilege cannot be exchanged for cash or refunded in cash.
- 12. This privilege cannot be used as a discount and cannot be combined with other promotions of THE KLINIQUE, Erb Spa and Ojisan Relaxing Station
- 13. This privilege is provided by THE KLINIQUE, Erb Spa and Ojisan Relaxing Station exclusively for LH Bank customers. Customers cannot transfer this privilege to others, nor can it be exchanged or redeemed for any other rewards under any circumstances.
- 14. The bank reserves the right to amend, change, and/or cancel the details and conditions of this promotional campaign, whether in whole or in part, including the substitution of prizes/privileges with those of equal value as deemed appropriate. Customers will be notified in advance through

- the website of Land and House Bank Public Company Limited at <a href="www.lhbank.co.th">www.lhbank.co.th</a> or via LHB You application.
- 15. The terms, conditions, and duration are subject to the bank's regulations. The bank will consider the terms and conditions in a reasonable and fair manner, taking into account the customer's benefit. The bank's decision shall be final.
- 16. The bank is not involved with the products and services. For any inquiries regarding the products and services, please contact THE KLINIQUE Call Center at 080-000-9800 or 088-887-8900 and Erb Spa at 02-117-2266 and Ojisan Relaxing Station at +66 (0)98-856-2662.
- 17. Customers can inquire for additional information at Family Banking Contact Center at 02-491-1999.